Information Management Unit
Health

myHealth & Cross-border eHealth

What's in them for patients?

Dr Hugo Agius Muscat

Consultant (Public Health Medicine)

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myHealth

www.myhealth.gov.mt

An online portal through which patients, and doctors they link with, can securely access a selection of medical records

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Log into my Health

Log in with your e-ID

Information about e-ID

Useful Links

| Health services website |
| Online application for EHIC |
| Referral to Mater Dei (for doctors) |
| POYC Prescriptions (for doctors) |
| Forms for doctors |
| Fast-track colon referral (for doctors) |
| myHealth-related documents |

Health Site Finder

Find health sites (e.g. pharmacies) close to you

Welcome to myHealth

Welcome to the myHealth Portal. This interactive website allows Maltese citizens and their doctors to view their medical records.

If you have a Maltese e-ID, log in with your ID number and e-ID password to view your Case Summaries, upcoming Appointments, POYC entitlement and, when released, your Laboratory Results and Medical Imaging Reports.

As a patient, use this portal to link to and interact with your doctor who will be notified when your data is available. Doctors linked to you through myHealth can see your results and reports as soon as they're available.

As a doctor, you can sort, filter and compare patient data easily. New functions such as online ordering of tests will become available in the future.

Illoggja fil-myHealth

Illoggja bl-e-ID tiegħek

Tagħrif dwar l-e-ID

'Links' utli

Sit tas-servizzi tas-sahha

Applikazzjoni online ghall-EHIC

Referral lil Mater Dei (ghat-tobba)

Ricetti tal-POYC (ghat-tobba)

Formoli ghat-tobba

Fast-track colon referral (ghat-tobba)

Dokumenti relatati mal-myHealth

Postijiet tas-Saħħa

Sib Post tas-Saħħa (p.e. spiżeriji) qribek

Merħba f'myHealth

Merħba fil-portal myHealth. Dan is-sit interattiv jippermetti lil ċittadini Maltin u t-tobba tagħhom jaraw 'records' mediċi tagħhom.

Jekk għandek identità elettronika (e-ID) Maltija, illoggja bin-numru tal-karta tal-identità tiegħek u bil-password tal-e-ID biex tara s-Sommarji tal-Każijiet tiegħek, l-Appuntamenti Mediċi li jmissu, il-mediċini tal-POYC li int intitolat għalihom u, meta jiġu rilaxxati, ir-Riżultati tiegħek tal-Laboratorju u r-Rapporti tar-Ritratti Mediċi.

Bħala pazjent/a, uża dal-portal biex tagħmel link mat-tabib tiegħek u tinteraġixxi mat-tabib/a, li jiġi/tiġi notifikat meta d-data tiegħek tkun disponibbli. Tobba li għandhom link miegħek permezz tal-myHealth ikunu jistgħu jaraw ir-riżultati u r-rapporti tiegħek malli dawn ikunu disponibbli.

Bħala tabib/a, tkun tista' tissortja, tagħżel u tqabbel id-data tal-pazjenti faċilment. Funzjonijiet ġodda bħal ordinijiet online għal testijiet se jkunu disponibbli fil-futur.

Access is through eID

- Go to www.myhealth.gov.mt

- Enter your ID card number and your eID password

- eID passwords are issued by Identity Malta:

  - [https://subscribedservices.gov.mt/portal/webforms/howdoiget accesstosubscribedservices.aspx#Register](https://subscribedservices.gov.mt/portal/webforms/howdoigetaccesstosubscribedservices.aspx#Register)

  - Email: info@mygov.mt

  - eID Help Desk: **2590 4300**

- Available to persons aged 14+ with Malta ID no

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Sign In

Sign In with your e-ID Account

Use your e-ID Account to sign in. If you don't have an e-ID Account, kindly contact us during office hours on 25904300.

ID Number (view sample)

7654321M

Password

•••••••••

SIGN IN ▶

Sign-in and change my password

Forgot your password?

Help on how to start using e-ID

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Logged in as Hugo Agius Muscat

Welcome back to myHealth. Your last login was on 05/09/2018 09:18

👤 Manage Profile

🧰 Send Doctor Request

Case Summaries

Case Summaries can be seen here as soon as they are provided by the hospital to which you were admitted.

View All

Medical Appointments

View your upcoming clinical appointments.
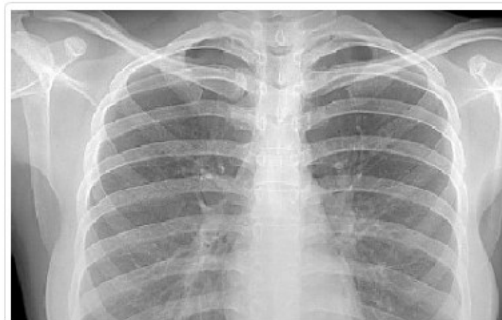
View All

Pharmacy Of Your Choice

View POYC Entitlement, Dispensing History and Prescriptions

View All

Laboratory Results 7

You can view your Laboratory Results after they are released by a doctor you are linked to.

Medical Image Reports

You can view your Medical Image Reports after they are released by a doctor you are linked to.

Vaccination

View your vaccination history and scheduled vaccinations

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Lab test results

myHealth

Home   Notifications   Profile & Settings   Switch View   Log Out

Patient List / Patient List Carlo Borg 0167891M

Patient List   **Patient Menu**

Patient: Carlo Borg 0167891M

Laboratory Results

Search: From: dd/mm/yyyy   To: dd/mm/yyyy

Test Profiles   Test Items

☐ Show only unread   ☐ Show only unreleased   ☐ Show only out of Range

Mark All Read   Release All   Save to PDF   Export Data   Clear All Filters   Show 50 entries

1 2 3 4 5 … 11

Date	Result Item	Value	Range	Result Profile		St	Rd	RI	
24/02/2017	Gamma Glutamyl Transferase (Serum)	19	5 - 36 U/l	Liver Profile (Serum)		F	rd	sys	
24/02/2017	Bilirubin (Serum)	10.8	0 - 21 umol/l	Liver Profile (Serum)		F	☐	sys	
24/02/2017	ALT (Serum)	19	5 - 33 U/l	Liver Profile (Serum)		F	☐	sys	
24/02/2017	Alkaline Phosphatase (Serum)	58	40 - 104 U/l	Liver Profile (Serum)		F	☐	sys	
24/02/2017	White Blood Cell Count	5.80	4.30 - 11.40 10^9/L	Full Blood Count		U	☐	sys	
24/02/2017	Reticulocytes Abs	51.00	20 - 79 x10^9 /L	Full Blood Count		U	☐	sys	
24/02/2017	RETHe	32.7	27.1 - 35.2 pg	Full Blood Count		U	☐	sys	
24/02/2017	Red Cell Distribution Width	13.0	11.9 - 14.6 %	Full Blood Count		U	☐	sys	
24/02/2017	Red Cell Count	4.77	3.90 - 5.40 x10^12 /L	Full Blood Count		U	☐	sys	
24/02/2017	Platelets	618 ↑	142 - 349 x10^9/L	Full Blood Count		U	☐	sys	
24/02/2017	Order Comment			Full Blood Count		F	☐	sys	
24/02/2017	Nucleated Red Blood Cells	0.00	0.00 - 0.01 x10^9/L	Full Blood Count		U	☐	sys	
24/02/2017	Neutrophils Abs	3.03	1.90 - 7.70 x10^9/L	Full Blood Count		U	☐	sys	
24/02/2017	Monocytes Abs	0.60	0.40 - 1.10 x10^9 /L	Full Blood Count		U	☐	sys	
24/02/2017	Mean Platelet Volume	10.8	9.4 - 13.4 fl	Full Blood Count		U	☐	sys	

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Vaccination records (e.g. 17 yr old)

Date administered	Vaccinations	Dose No.	Location of vaccination	Scheduled/Administered
18/04/2001	DIPTHERIA, TETANUS, PERTUSSIS	1	GZIRA HEALTH CENTRE	● Administered
18/04/2001	HIB (HAEMOPHILUS TYPE B INFLUENZA)	1	GZIRA HEALTH CENTRE	● Administered
18/04/2001	POLIO	1	GZIRA HEALTH CENTRE	● Administered
26/07/2001	DIPTHERIA, TETANUS, PERTUSSIS	2	GZIRA HEALTH CENTRE	● Administered
26/07/2001	HIB (HAEMOPHILUS TYPE B INFLUENZA)	2	GZIRA HEALTH CENTRE	● Administered
26/07/2001	POLIO	2	GZIRA HEALTH CENTRE	● Administered
14/11/2001	DIPTHERIA, TETANUS, PERTUSSIS	3	GZIRA HEALTH CENTRE	● Administered
14/11/2001	HIB (HAEMOPHILUS TYPE B INFLUENZA)	3	GZIRA HEALTH CENTRE	● Administered
14/11/2001	POLIO	3	GZIRA HEALTH CENTRE	● Administered
25/02/2003	MEASLES, MUMPS, RUBELLA (MMR)	1	MOSTA HEALTH CENTRE	● Administered
22/02/2005	DIPHTHERIA, TETANUS	4	MOSTA HEALTH CENTRE	● Administered
22/02/2005	POLIO	4	MOSTA HEALTH CENTRE	● Administered
08/10/2007	HEPATITIS B	1	SCHOOL MEDICAL SERVICE MALTA	● Administered
12/11/2007	HEPATITIS B	2	SCHOOL MEDICAL SERVICE MALTA	● Administered
14/04/2008	HEPATITIS B	3	SCHOOL MEDICAL SERVICE MALTA	● Administered
29/01/2009	MEASLES, MUMPS, RUBELLA (MMR)	2	SCHOOL MEDICAL SERVICE MALTA	● Administered

myHealth · Home · Notifications · Profile & Settings · Switch View · Log Out
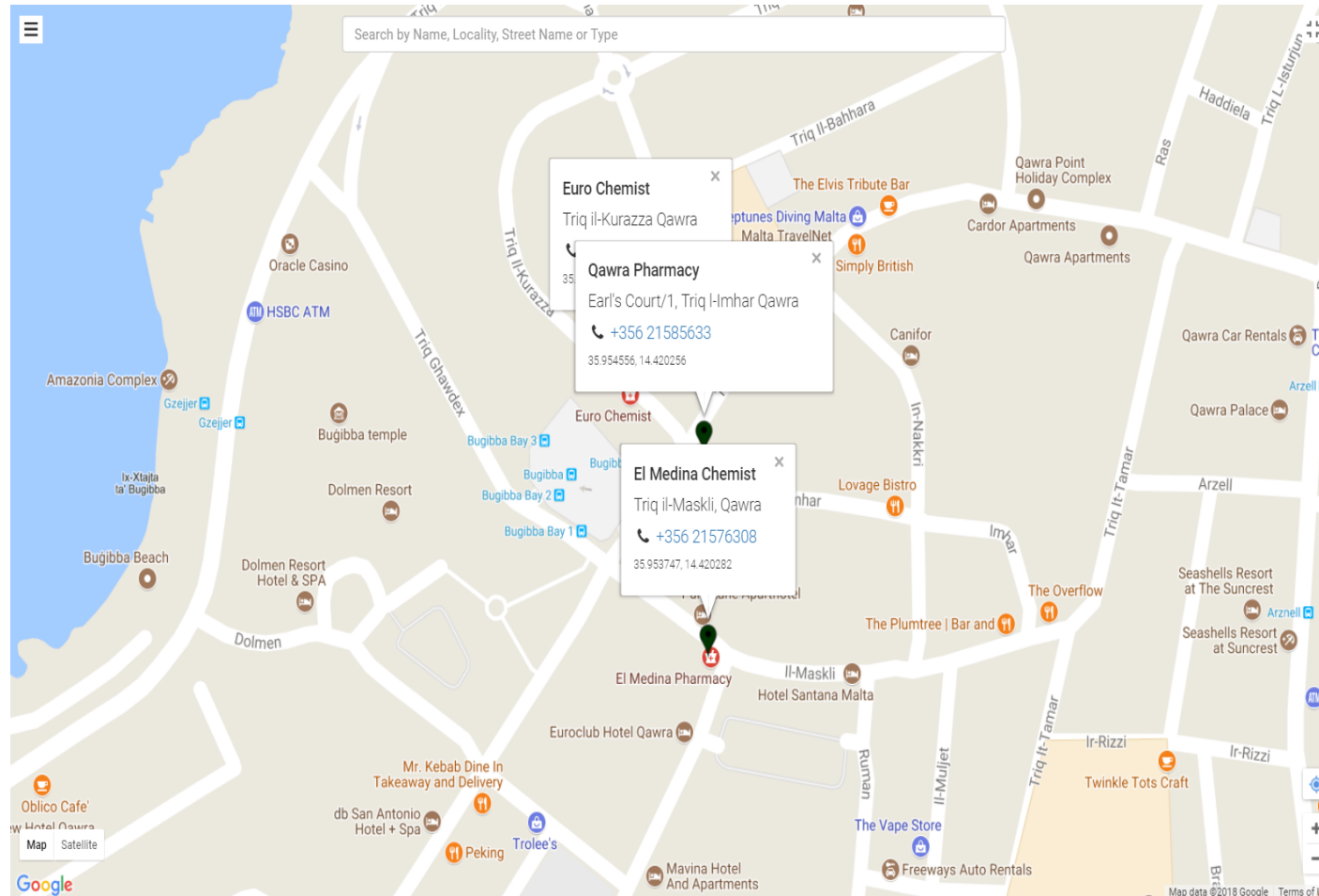
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myHealth: Current Services

- Online access for patients and <u>doctors they choose</u> to:
  - Hospital Case Summaries (discharge letters)
  - POYC entitlement, dispensing and prescription data
  - Government hospital and clinic appointment data
  - Lab results & medical image reports
  - Vaccination records
  - Reports sent by their doctors (e.g. infectious disease, vaccination)
- Health Site finder
- Email notifications & SMS reminders

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Health Site Finder (e.g. Qawra)
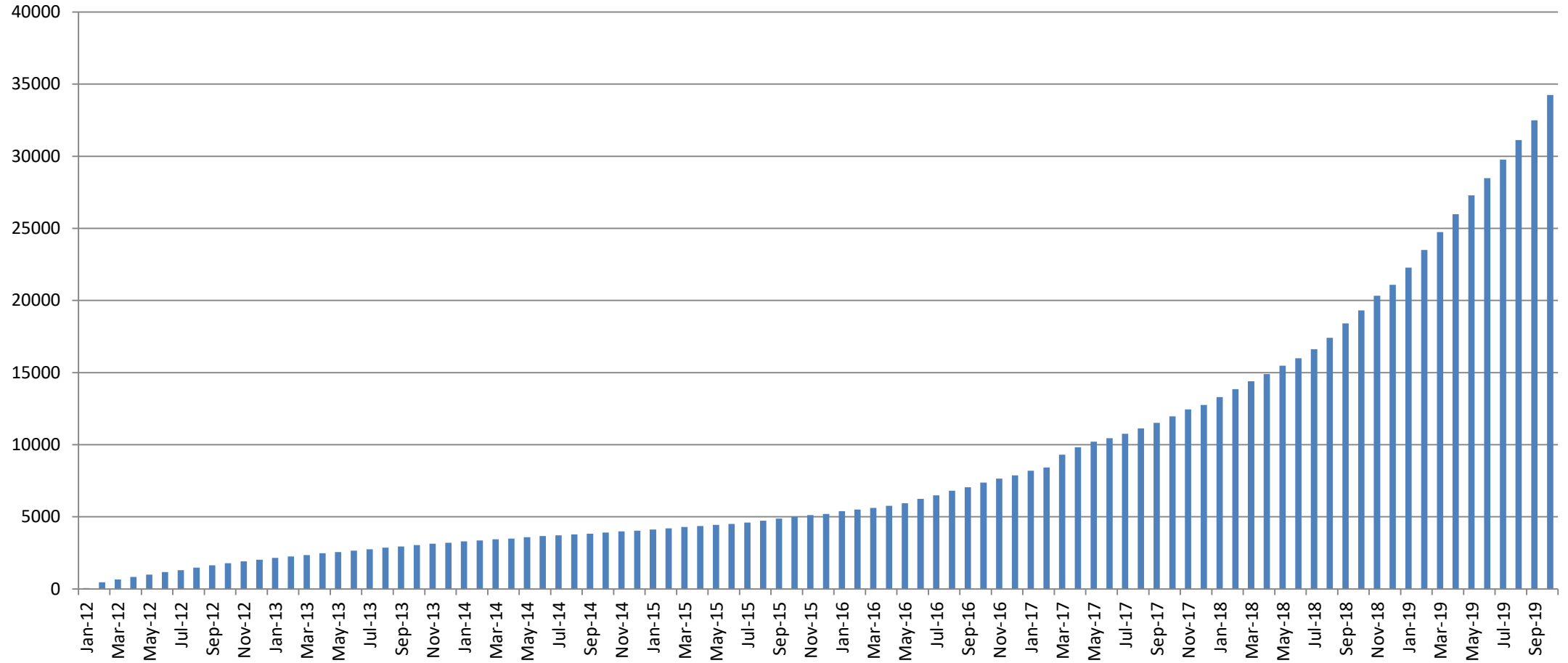

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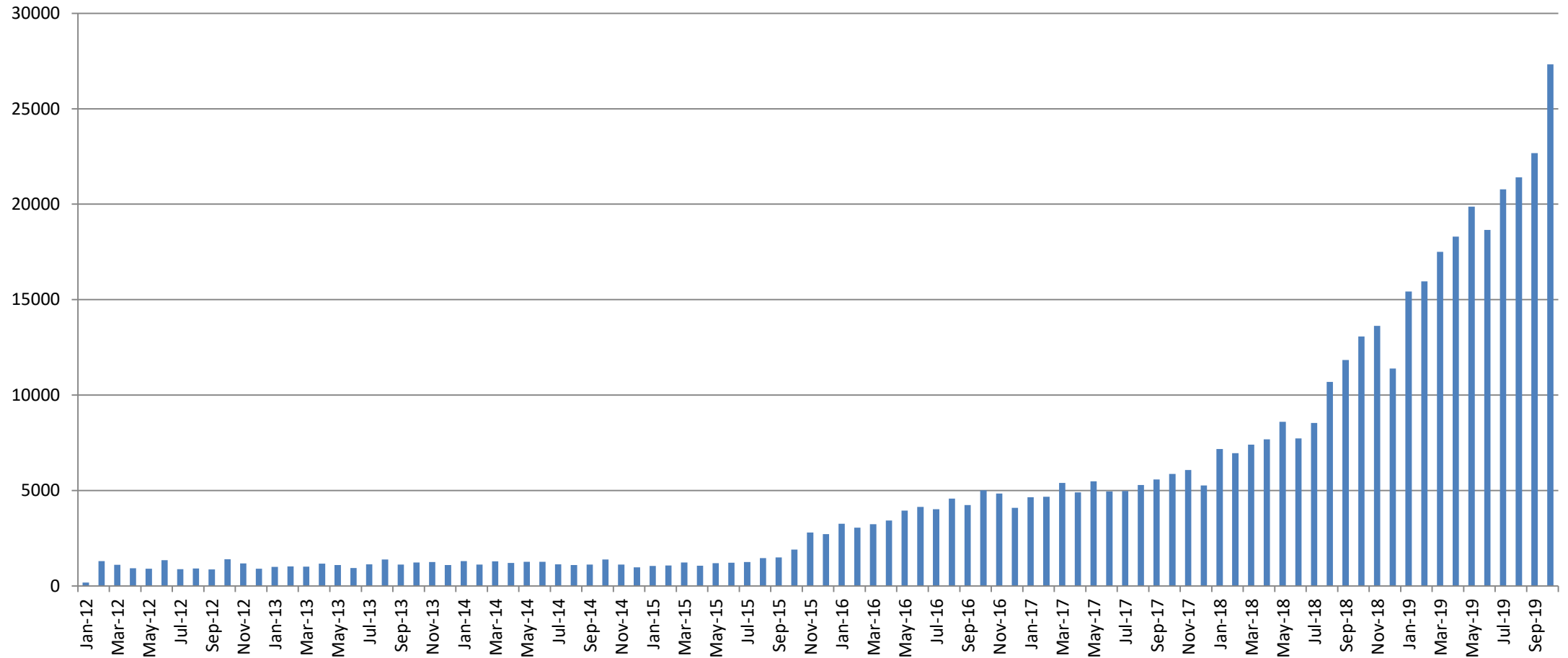# myHealth Usage

Total no. of persons ever using myHealth

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myHealth Usage – 2
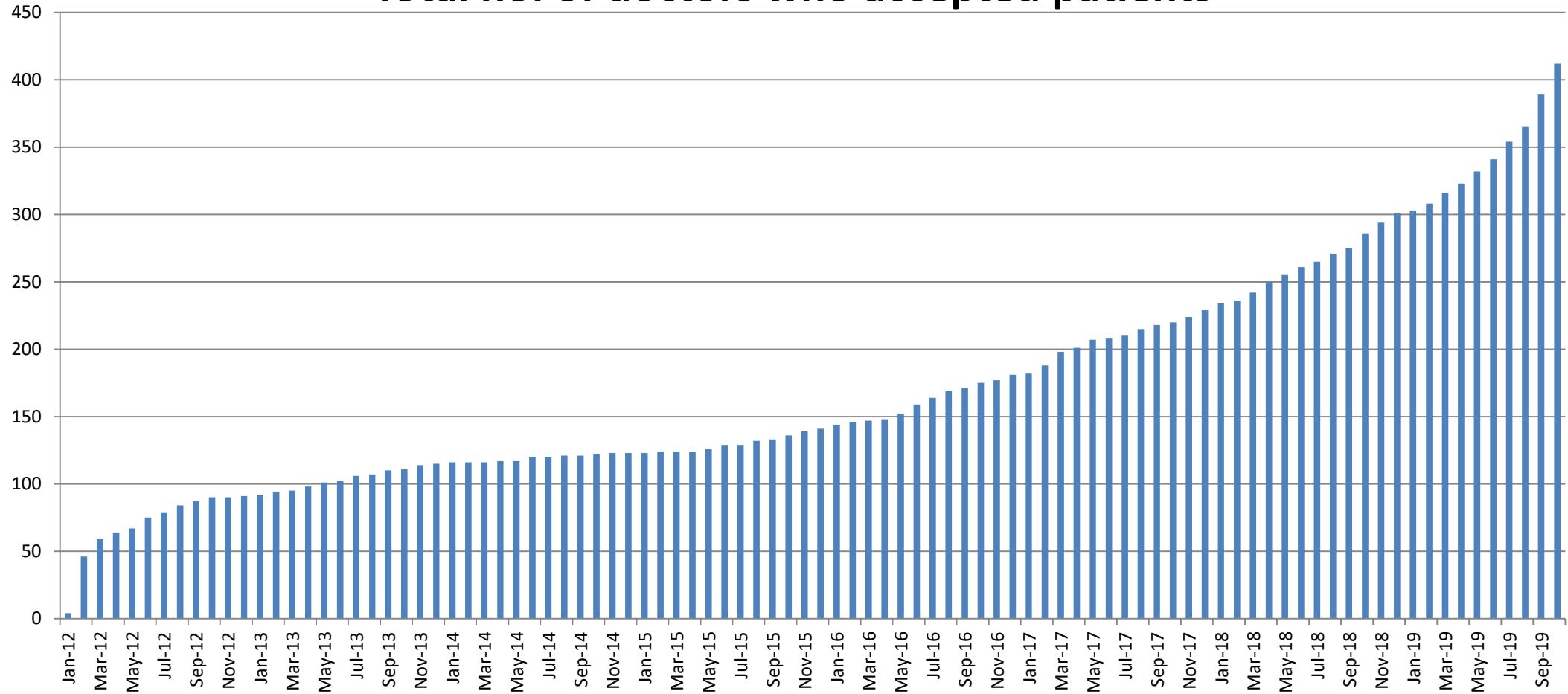
No. of successful accesses during the month

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myHealth Usage – 3

Total no. of doctors who accepted patients

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myHealth without e-ID...

Patients unable or unwilling to get an e-ID password can give their (family) doctors access to myHealth **by signing a paper-based consent form and posting it (or scanning it and emailing it) to the myHealth office.**

This offline channel has proved to be extremely popular.

It can also be used to give doctors access to data of children under 14 (without eID).

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myHealth Consent Form

myhealth

AĊĊESS MINN TABIB GĦAL *DATA* PERSONALI TIEGĦEK TAS-SAĦĦA PERMEZZ TAS-SERVIZZ TAL-MYHEALTH

Tista' tagħti lil tabib aċċess għal *data* personali tiegħek tas-saħħa permezz tas-servizz tal-*myHealth* billi tuża s-servizz online (myhealth.gov.mt) jew billi timla u tiffirma dil-formola u tibgħatha lil myHealth office, Information Management Unit, Unit 17, St Luke's Hospital, G'Mangia, PTA1012. Jiġu pproċessati biss applikazzjonijiet ċari u kompluti. Din il-formola timtela biss darba.

DETTALJI TAT-TABIB
Isem sħiħ tat-tabib   _____
                                            (uża ittri kbar)

Numru ta' reġistrazzjoni tat-tabib   _____

DETTALJI TIEGĦEK
Isem sħiħ tal-pazjent   _____
                                            (uża ittri kbar)

Numru tal-identità   _____

Indirizz tal-*email*   _____
                                            (mhux obbligatorju)

Numri tat-telephone/mobile   _____
                                            (mhux obbligatorji)

Jien, hawn taħt iffirmat/a, nagħti l-kunsens tiegħi biex it-tabib/a imsemmi/ja hawn fuq jaċċessa/taċċessa d-*data* personali tiegħi tas-saħħa permezz tas-servizz tal-myHealth. Nifhem li nista' nitlob ir-revoka ta' dan il-kunsens billi nikteb lill-uffiċċju tal-myHealth bil-posta jew b'email (myhealth@gov.mt).

Firma tal-pazjent   _____
                                            (fil-każ ta' tfal, isem u firma ta' ġenitur)

Firma tat-tabib/a (bħala xhud)   _____

Data   _____

Tagħrif għall-pazjenti

Din il-formola hi formola ta' kunsens li biha pazjenti jistgħu jagħtu aċċess lit-tabib tagħhom għal *data* personali tagħhom tas-saħħa permezz tas-servizz tal-*myHealth* (www.myhealth.gov.mt) mingħajr ma huma nfushom jużaw dan is-servizz *online*.

Meta fl-uffiċċju tal-*myHealth* tasal formola mimlija u ffirmata, tinħoloq *link* manwalment bejn il-pazjent u t-tabib fil-portal tal-*myHealth*. Mill-għada li t-tabib jaċċetta l-*link*, it-tabib jibda jkollu aċċess għal *data* tal-pazjent fil-portal tal-*myHealth*. Jiġu pproċessati biss applikazzjonijiet ċari u kompluti. L-indirizz tal-*email* u n-numri tat-*telephone/mobile* huma mitluba imma mhumiex ta' bilfors; jekk jiġu pprovduti jistgħu jiffaċilitaw l-ipproċessar tal-applikazzjoni.
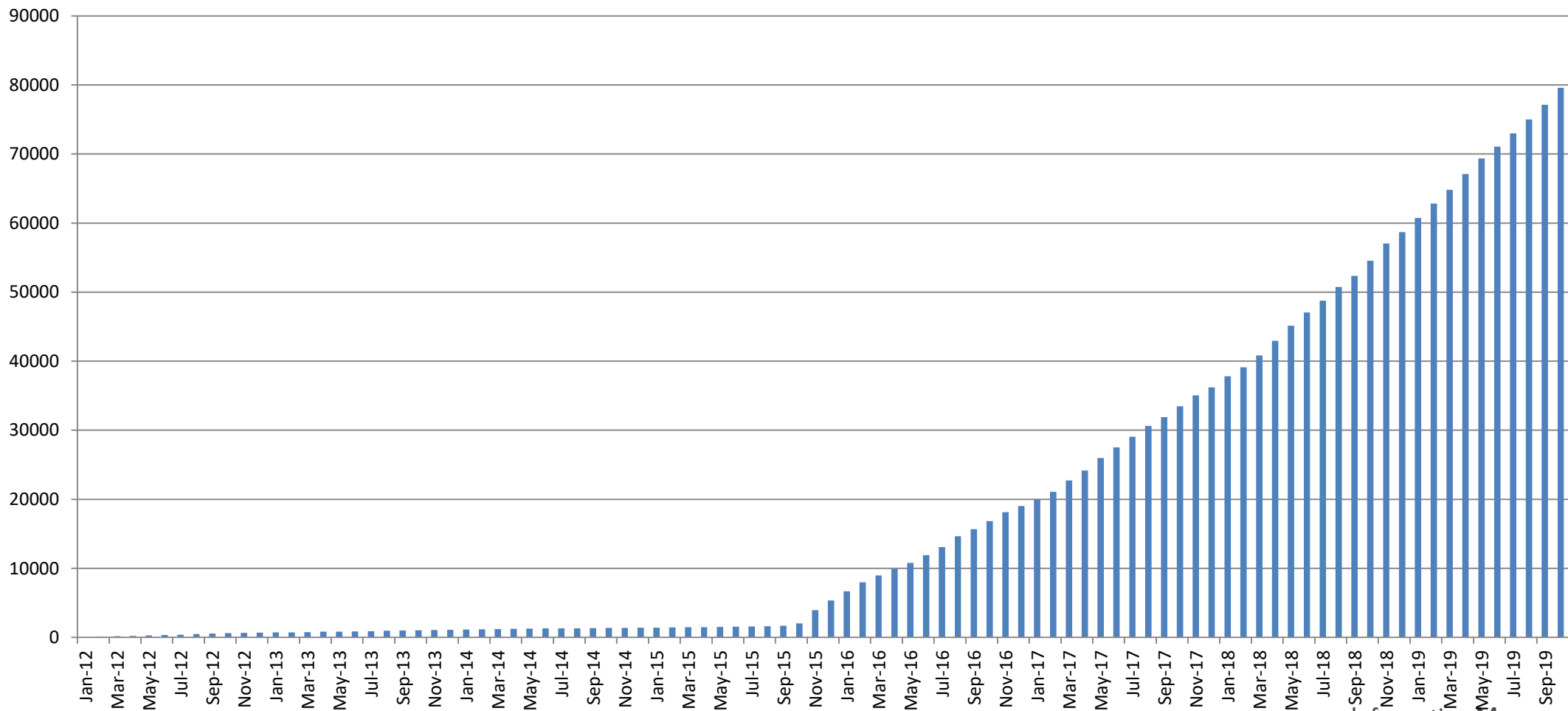
Għal tagħrif dwar is-servizz tal-*myHealth*, mur f'www.myhealth.gov.mt/help. L-*Information Management Unit (Health)* hu l-kontrollur tad-*data* tas-servizz tal-*myHealth*.

myHealth Usage – 4

Total no. of patients accepted by doctors

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myHealth: 2019 and beyond

- Consent for cross-border transfer of patient summaries when being treated abroad

- Access to Medical Images

- Access to Cardiovascular system records

- Development of <u>Personal Health Records</u> component

- Front end for new <u>National Electronic Health Records</u>

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www.myhealth.gov.mt

Email: myhealth@gov.mt

Deployment of cross-border eHealth Services in Malta

www.cbeh.gov.mt

Co-financed by the European Union

Connecting Europe Facility

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Transfer of medical records between EU countries in case of medical emergency

- If a medical emergency occurs while travelling abroad, doctors can give better care by accessing the patient's past health records.

- For this reason, EU countries are setting up cross-border eHealth services to securely transmit personal health data to the country where the patient is being treated.

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Malta is deploying two services

1. **Sending of Patient Summaries to other EU countries**: for Maltese citizens travelling to other EU Member States and needing unplanned healthcare abroad.

2. **Receiving of Patient Summaries from other EU countries:** for citizens of other EU Member States visiting Malta and needing unplanned healthcare in Malta.

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Content of Cross-border Patient Summary

– Administrative Data

– Clinical Data

- Allergies and Alerts
- Medical problems
- Surgical procedures
- Medication summary
- Medical devices
- Other sections may be added in future: vaccinations, pregnancy history, social history, physical findings

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Patient Summaries of Maltese patients

- Government hospitals in Malta prepare Case Summaries at the end of hospital episodes

- 59% of the population has case summaries so far

- Data is aggregated from **Case Summaries** and MDH **Surgical Register** into the cross-border Patient Summary

- Specific consent for cross-border transfer is given by citizens through the myHealth portal, accessed using e-ID

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What do I, as a Maltese citizen, have to do to be able to use this service?

For your health data to be made available abroad, all you have to do is give your explicit consent.

1. Log into www.myhealth.gov.mt

2. Go to Profile and Settings

3. Click on Crossborder Consent

4. Read the Patient Information Notice

5. Set your consent and save it.

Setting cross-border consent in myHealth - 1

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Setting cross-border consent in myHealth - 2

If you intend to travel to another European country, please consider giving consent for the transfer of your data in case of medical emergency.

Statement of Consent

I agree that my personal data contained in my Patient Summary may be transferred through the eHealth Digital Service Infrastructure (eHDSI) for the purpose of providing me with medical care, according to the conditions stated in the Patient Information Notice

◉ **To any European Union or EFTA country**

○ **To any European Union or EFTA country, except:**

☐ Austria	☐ Belgium	☐ Bulgaria
☐ Croatia	☐ Cyprus	☐ Czech Republic
☐ Denmark	☐ Estonia	☐ Finland
☐ France	☐ Germany	☐ Greece
☐ Hungary	☐ Iceland	☐ Ireland
☐ Italy	☐ Latvia	☐ Liechtenstein
☐ Lithuania	☐ Luxembourg	☐ Malta
☐ Netherlands	☐ Norway	☐ Poland
☐ Portugal	☐ Romania	☐ Slovakia
☐ Slovenia	☐ Spain	☐ Sweden
☐ Switzerland	☐ United Kingdom	

○ **I do not agree to have my personal data recorded or transferred through eHDSI.**

☐ **I have read and agree to the conditions stated in the** Patient Information Notice

💾 Save

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In which countries are cross-border eHealth services available?

- In the coming days, the Patient Summary retrieval service will become available for Maltese citizens travelling to **Croatia** and **Luxembourg**. Portugal and the Czech Republic will follow soon.

- The services are being gradually set up in 22 EU countries.

- Malta will offer the same service to citizens visiting Malta from other EU countries.

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Thank you for your attention

hugo.agius-muscat@gov.mt